## PREFACE

Uncertainty is a common challenge in family medicine. Patients often present with indistinguishable symptoms, so family physicians must resolve the ambiguity. A pilot study assessed the impact of a new curriculum on family medicine residents' uncertainty tolerance. This curriculum aims to improve their ability to manage ambiguity. Although many constructs remained unchanged, perceived ambiguity threat showed significant and sustained improvement following the intervention.

In family medicine, several sources of uncertainty may arise:

- 1. Undifferentiated Symptoms: Patients often present with unclear or overlapping symptoms, making it difficult to determine a specific diagnosis.
- 2. Limited Diagnostic Tests: Some conditions do not have definitive diagnostic tests. The doctor must rely on clinical judgment and history.
- 3. Variability in Disease Presentation: Diseases may manifest differently in different individuals, thereby leading to diagnostic uncertainty.
- 4. Comorbidities: Patients with multiple health conditions may present with complex symptoms, making diagnosis and management more uncertain.
- 5. Psychosocial Factors: Social, cultural and psychological aspects impact health. Understanding these factors can be dicey.
- 6. Patient Preferences: Balancing evidence-based medicine with patient preferences introduces uncertainty.
- 7. New Diseases: New diseases or variants may challenge existing knowledge and diagnostic criteria.

Managing uncertainty in family medicine is critical to providing effective care. Here are some strategies:

- 1. Shared Decision Making: Involve the patient in decision making. Discuss potential diagnoses, treatment options, and risks. Encourage them to express their preferences and values.
- 2. Clinical Reasoning Skills: Strengthen your clinical reasoning skills. Continuously update your medical knowledge, practice pattern recognition, and consider differential diagnoses.
- 3. Ask for Consultation: Don't hesitate to ask for input from colleagues or experts. Collaborate to reduce uncertainty and improve patient outcomes.
- 4. Use Decision Aids: Decision aids (e.g., decision trees, clinical guidelines) provide a structured approach to complex situations. They can help guide your decisions.
- 5. Patient Education: Educate patients about the uncertainties inherent in treatment. Explain the limitations of diagnostic tests and the need for follow-up evaluation.
- 6. Embrace Ambiguity: Acknowledge the existence of uncertainty. Be comfortable saying, "I don't know, but I'll find out." Avoid over-diagnosis or over-treatment for fear of uncertainty.
- 7. Reflective Practice: Review your clinical encounters regularly. Analyze cases where uncertainty plays a role. Learn from them and refine your approach.

## Wahyudi Istiono

## Lecturer

Department of Family and Community Medicine Universitas Gadjah Mada In the heart of our town, a beacon of care, Stands our family doctor, always there. With a stethoscope and a gentle touch, They heal our bodies; they mend so much.

From childhood's sniffles to elder's grace, They know our stories, each smile, each face. In their office, a sanctuary of calm, Where worries lessen like a healing balm.

With wisdom earned through years of toil, They listen earnestly, they ease turmoil. Diagnosing ailments with skilled insight, Offering comfort in the darkest night.

Beyond prescriptions, they offer a hand, A guide through health's intricate land. They celebrate our joys, soothe our fears, Through seasons of laughter, through shedding tears.

> Oh, family doctor, our guardian dear, Your compassion shines, crystal clear. In your care, our health finds its anchor, A testament to your tireless fervor.

To you we entrust our well-being's reign, In your embrace, we find solace again. For you're not just a doctor, but family too, A lifeline of hope in all that you do.

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