Evaluation on Container Products in East Nilam Terminal, Tanjung Perak Port

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ABSTRACT

Development of a container terminal is needed due to a change in the region, cargo handling, ship technology, and changes in quantity demand. Performance indicators of container terminal needed to assess the streamlined of container terminals' operational process in serving the transportation of goods and development activities in the future. The analysis of performance indicator in container terminal will have an impact on improving the current services and future. Therefore, there should be a study to measure the performance indicator in ports or container terminals, especially in the Multipurpose Terminal East Nilam (TMNT) as an object of the research. The performance of container terminal as a system with many variables influence can be analyzed with the forecasting method and related theory of applicable equations as well as the application of the model scenarios. Forecasting methods are used to determine TMNT for short-term conditions (2020), medium term (2030), and longterm (2040). The results of the data analysis for the research activities of the secondary data obtained from Indonesian Port Company III branch of Tanjung Perak in 2013, obtained the performance TMNT including BOR (performance dock) 51% and YOR (yard performance) 31%. The analysis shows that in 2040, it needs a dock length of about TMNT 1,254 meters by nine moorings from existing conditions along the 320 meters with two moorings. The length of East Nilam pier that is not in the revitalization is 540 meters. The development of infrastructure is only possible along the pier of 860 meters with six moorings. While the CY (Container Yard) area needs about 5 acres from existing condition, which is around 3.8 acres. BOR value and YOR projection reach up to 161% and 145%. This evidence means that the TMNT with existing conditions cannot be used again in 2040. The application of CY scenario model by adding 860 meters of dock length with six moorings, will add capacity of the dock up to 600,000 TEUs, and elimination of not operating time is capable of lowering the value of the BOR become 41% and YOR become 69%.

Keywords: performance of container terminal, performance indicator, BOR, YOR, forecasting method

1 INTRODUCTION

Port has an important role in accelerating the development of the region. Therefore, the existence of basic and supporting of port facilities should be continuously improved to support its operational activities (Jinca, 2011; Suranto, 2004; Kramadibrata, 2002).

Due to the enhancement of the port facility, Indonesian Port Company III (2008) branch of Tanjung Perak Surabaya developed the Multi-Purpose Terminal of East Nilam (Terminal Multipurpose Nilam Timur—TMNT). On February 2009, after a year construction, the pier of 320 meters was already set for operation. This terminal will increase the loading and unload speed in Tanjung Perak Port, as previously the loading and unloading still relied on ship crane, by using this Container Crane the speed will increase for it is able to handle domestic container as much as 20 boxes/crane/hour. This then could decrease the ship queue density in Tanjung Perak Port and also increase trade fluency in East Java, especially those with water transportation. The conducted revitalization was by carrying out enhancement stages on the pier, modernizing warehouse into container yard (CY), and providing adequate loading and unloading equipment specific for the container.

The purpose and objective of this research was to discover the projection of container flow in the Multipurpose Terminal of East Nilam, in order to find the requirement for enhancement and development of the dock capacity, the need for the container yard area, and the need for loading and unloading facility equipment on year 2020, 2030, and 2040, to find the container performance in loading and unloading speed, waiting time, Berth Occupancy Ratio (BOR), and Yard Occupancy Ratio (YOR); and to evaluate the performance and readiness of the loading and unloading equipment in the terminal, so the Berth Working Time (BWT) is compatible as previously set; also, to decide required attempts to keep the Multipurpose Terminal of East Nilam stays optimum.

2 INFRASTRUCTURE CAPACITY AND PORT PERFORMANCE

One of the port basic facilities is a terminal which should have a good plan to allow the ship docked and conducted activities safely, quickly, and smoothly (Triatmojo, 2003, 2010; Yuwono, 2009).

2.1 Dock Capacity

Dock capacity is the dock ability to receive the container loading and unloading flow. It is formulated as follows:

$$KD = L \times BTP \times f \tag{1}$$

whereas *KD* is installed capacity (TEUs, tons, m^3 , box), *L* is length of the berth (m), *BTP* is berth throughput (TEUs, tons, m^3 , box/m/year), and *f* is conversion factor (to convert unit box to TEUs, i.e. 1 box = 1.7 TEUs).

2.2 Pier Length

There are two methods to calculate the need for pier length, which is by container ship arrival flow, and by container ship flow. The first method is by using IMO (International Maritime Organization) formula, as follows,

$$L = n \times L_1 + 10\% L_{oa}$$
(2)

whereas L_1 is the length of the berth to the ship, L_{oa} is vessel length (m), and L is berth length which consists of n berth estimated using the following equation.

The second method is by using equation as follows,

$$L = \frac{X}{BTP}$$
(3)

whereas X is a number of containers (TEUs/year), BTP is berth throughput (m³, ton, box or TEUs/m/year).

2.3 Container Yard Need

The container yard need could be estimated by using Equation (4):

$$A = \frac{T \times DT \times S_f}{365S_{th}(1 - BS)}$$
(4)

whereas A is warehouse/yard area (m^2) , T is throughput per year (the charged container that passes every year, tons), DT is dwelling time (transit time, day), Sf is Stowage factor (the average volume of each commodity, m^3/ton), *Sth* is Stacking height (height of stack charged container, m), *BS* is Broken Stowage of cargo (missing volume, %) and *365* represents the number of days in a year.

2.4 Equipment Capacity

The equipment capacities that will be analyzed in this subject are Container Crane (CC), Transtainer/RTG (Rubber Truck Gantry Crane), Head Truck and Chassis. Variables that took part in determining the equipment capacity are as follows,

- a) Equipment amount, *n* (unit)
- b) Berth Occupancy Ratio, BOR (%)
- c) Service speed, *B* (box/hour/equipment)
- d) Working time in 1 year, *H* (days)
- e) Effective hour, *St* (hour)
- f) Conversion factor of box to TEUs = 1.5

From above variable, per each equipment *Throughput Capacity* (Tc) could be determined by using this equation:

$$Tc = B \times St \times H \times BOR \times 1.3 \tag{5}$$

2.5 Container Terminal Performance Measurement

The port performance was showed by *Berth Occupancy Ratio* (*BOR*) or the dock utilization level, which is the comparison between amounts of time the dock is utilized and the amount of time available for one period, stated in percentage. The port performance indicator was applied to measure how far the port facility and supporting facility are utilized intensively. The *BOR* could be calculated with equation as follows,

$$BOR = \left(\frac{Vs \times St}{H \times n}\right) 100\% \tag{6}$$

whereas *BOR* is Berth Occupancy Ratio (%), Vs is a number of vessels serviced (units/year), St is Service time (hours/day), n is a number of moorings and H is the number of working days in a year.

The rating of utilization of a container terminal could be shown by indicators such as the dock's berth throughput, Berth Occupancy Ratio (BOR), and the Container Yard Occupancy Ratio. *Berth Throughput* (*BTP*) is the dock ability to put through the amount of container that is loading and unloading in the mooring. *BTP* could be calculated with equation as follows,

$$BTP = \frac{H \times BOR \times J \times G \times P}{L_1} \tag{7}$$

whereas J is the hours of work per day, G is number gang at a time, P is unloading productivity (m³, ton, box, or TEUs/hour).

The analysis on container yard performance (*Container Yard Occupancy Ratio—CYOR*) and *Container Yard Berth Throughput (CYTP)* could be calculated with equation as follows,

$$CYOR = \left(\frac{X}{CY \times 365}\right) 100\% \tag{8}$$

$$CYTP = \frac{X}{CY}$$
(9)

To calculate the utilization level of the port production equipment, such as container crane, RTG, and head truck, as follows equation was used:

$$U = \left(\frac{X}{N \times Y \times H \times St}\right) 100\%$$
(10)

U is container crane utility (%): estimation of the total container that the port could carry per year, N: crane amount, Y: total containers the crane carries per hour

2.6 Forecasting Method

The forecasting method is the way to predict what will happen in the future, systematically and pragmatically, based on the relevant data in the past as can be seen from the flowchart of Figure 1.

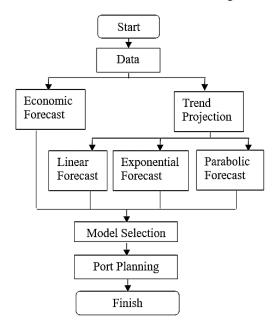


Figure 1.Forecasting scheme.

The purpose of the forecasting method is to help the approach analysis on behavior or data pattern in the past, in order to give the way of reasoning, processing, systematic and pragmatic solution, also to deliver the level of assurance on the forecasting result accuracy. There are four forecasting methods which are the linear, exponential, parabolic, and econometric forecast. From these methods, the one with the lowest deviation standard from existing data will be chosen. (Makridakis, 1988; Arsyad, 1994).

3 RESEARCH METHOD

In this research, points that were conducted are the secondary data collection (ship flow, container flow data, loading and unloading equipment data), and regional gross domestic income (*Pendapatan Domestik Regional Bruto*—PDRB) on 2009-2003, then it all be analyzed with chosen forecasting method, with the result of container flow prediction. Afterward, the calculation was conducted for analyzing the dock facility need, the container loading and unloading equipment for 2020, 2030, and 2040.

4 RESEARCH RESULT AND DISCUSSION

4.1 Research Object General Description

Table 11 is shown the data obtained from 2009 to 2013. The export/import flow of container is basically influenced by the economic factor of a region. Logically as the regional gross domestic income (PDRB) increasing, a region will be influenced positively by its export value/volume growth (Timor, 2014). Data on the performance of the service and the facility of TMNT at 2014 is shown in Table 2.

Table 1. Existing the data year 2009 to 2013 (Indonesian Port Company III, 2013)

	1 1			
Year	Container	Ship	East Java PDRB	Economy
	flow	flow	(Million Rupiah)	development
_	(TEUs)	(Unit)		(%)
2009	86,391	367	684,116,348.35	5.01
2010	146,179	561	778,116,348.35	6.68
2011	227,987	589	884,519,235.37	7.22
2012	254,207	611	1,001,280,116.50	7.27
2013	264,754	638	1,136,368,360.33	6.55

Table 2. Performance of the service and facility of TMNT

No	Parameter	Quantity
1	Dock	
	Length (m)	320
2	Container Yard	
	Area	3.8
	Capacity	285,000
3	Productivity	
	Working day	365
	Working time	24
	Total working group	2 group
4	Container Crane (CC)	
	Total (units)	3
	Service speed (box/hour/CC)	22
	Working time (hour/year)	7300
	Utility (%)	65
	Availability (%)	92.97
5	Rubber Tired Gantry (RTG)	
	Total (units)	5t
	Service speed (box/hour/CC)	17
	Working time (hour/year)	7300
	Utility (%)	50.37
	Availability (%)	98.60
6	Head Truck and Chassis (HT)	
0	Total (units)	12
	Service speed (box/hour/CC)	10
	Working time (hour/year)	7300
	Utility (%)	37
	Availability (%)	99
7	Container ship performance	,,
,	Berthing Time (hour)	24.71
	Idle Time (hour)	1.58
	Effective Time (hour)	16.34
	Not Operating Time (hour)	6.01
	ET to BT (hour)	66.15
0		00.13
8	Container Yard (CY) and container dock utilization	
	Yard Occupancy Ratio (%)	31
	Berth Occupancy Ratio (%)	51

4.2 Projection Ship Arrival Flow and Container Flow

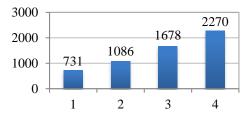
The projection was conducted by using the regression analysis, which in this case by using the Microsoft Excel software. On Table 3 is the regression result for ship flow that has equation as follows,

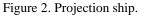
Table 3. Ship flow regression

Regression Sta	atistics		
Multiple R		0.8677	
R Square		0.753	
Adjusted R Sc	luare	0.671	
Standard Error	r	61.910	
Observations		5	
	Coefficients	Standard error	
Intercept	-118498	39370.439	
Year	59.2	19.578	

The regression analysis showed that the equation of ship flow year x is Y=-118498+59.2x with $R^2=0.7529$. Based on the equation, the projection of the ship arrival flow until 2014 could be known. As can be seen from the graph of Figure 2.

On Figure 3, the prediction on container flow based on 2009 to 2013 for next 10 years was using 4 analysis methods, which is the forecast linear, forecast exponential, forecast parabolic, and forecast econometric.





From these methods, the one with lower deviation standard from existing data will be chosen. Table 4 shows the projection result from the four methods being used. Furthermore, the forecasting result for 2014 to 2040 based on forecast econometric method with equation y = -164764.1954 + 0.000402136x and $R^2=0.8743$ showed that the container flow could reach around 604,032 TEUs in 2020.

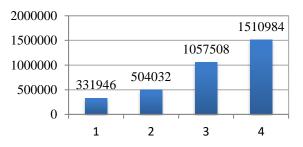


Figure 3. Container projection.

4.3 Analysis on Terminal Facility Need

When calculating the BOR value, the Service Time (St) has to be previously calculated, with the assumption that Not Operating Time (NOT) is 20% of loading and unloading effective time with 2 moorings, effective time is 365 days, and the total group is 2. The BOR projection value with Equation (3) can be seen in Table 5. The projection result on the need for mooring, based on theory and equation, could be seen in Table 6.

Year	Container flow	Linear de	eviation	Exponent	ial deviation	Parabolic	deviation	Econome	tric deviation
	(teus)	Value	%	Value	%	Value	%	Value	%
2009	86,391	54,561	63.16	22,933	26.55	57,750	66.85	18,817	21.78
2010	146,179	62,075	42.47	56,488	38.64	61,437	42.03	4,377	2.99
2011	227,987	91,609	40.18	101,217	44.40	87,143	38.22	32,083	14.07
2012	254,207	65,555	25.79	75,031	29.52	57,262	22.53	12,956	5.10
2013	264,754	23,828	9.00	11,506	4.35	11,708	4.42	21,845	8.25
Deviati	on Standard	36.12		28.69		34.81		10.44	

Table 4. Comparison on the 4-forecasting method deviation

Table 5. BOR projection value

Year	Container flow (TEUs)	Service time (Hour)	BOR projection (%)
2014	331,946	12.39	52
2020	604,032	12.39	77
2030	1,057,508	12.39	119
2040	1,510,984	12.39	161

Table 6. Comparison on need for mooring

	Ship	Service		Moor	ing
Year	flow (Unit)	time (Hour)	Exist ing	UNC TAD	Directorate general
2014	731	12.39	2	2	1
2020	790	12.39	2	4	3
2030	1.678	12.39	2	7	5
2040	2.27	12.39	2	9	7

The need for pier length could be calculated based on either container flow or ship arrival flow. Based on the container flow, by applying the mean length of the ship that arrives, the need for pier length is 120 meters, as shown in Table 7.

Table 7. Pier length according to container flow

Year	Container Flow (TEUs)	Pier Length 1 Ship/L1 (m)	BTP Projection (TEUs/m/ year)	Pier (m)
2014	331,946	132	1,518	219
2020	604,032	132	2,248	398
2030	1,057,508	132	3,464	696
2040	1,510,984	132	4,687	995

Based on ship arrival flow, the pier length that resulted is as seen in Table 8.

Table 8. Pier length according to ship flow

Year	Ship Flow (Unit)	Ship Mean Length(m)	Total Mooring (UNCTAD)	Pier (m)
2014	731	120	2	285
2020	1,086	120	4	508
2030	1,678	120	7	881
2040	2,270	120	9	1254

The dock capacity based on the projection result from the calculation is based on Table 9.

The requirement of container yard based on Equation (5) is shown in Table 10.

Table 9. Dock capacity

Year	Pier Length (m)	BTP projection (TEUs/m/ Year)	<i>BTP</i> projection (TEUs/ Year)	Dock capacity (TEUs)
2014	285	1,518	485,888	492,49
2020	508	2,248	719,488	1,143,232
2030	881	3,464	1,108,634	3,052,848
2040	1254	4,687	1,499,762	5,876,743

Table 10. Requirement of container yard

	-		-		
Year	DT(days)	Sth	Bs	Sf	A (ha)
2014	5	3	0.4	29	1.10
2020	5	3	0.4	29	2.00
2030	5	3	0.4	29	3.50
2040	5	3	0.4	29	5.00

In order to *CYOR* value to be decreased and reach a good value, the area of container yard on 2024 needs to be increased. The *YOR* value and *CYTP* value could be calculated by using Equation (9) and Equation (10). Table 11 showed the performance from the container yard.

Year	Container Flow(TEUs)	<i>CYTP</i> (TEUs/m/Year)	CYOR (%)
2014	331,946	909	32
2020	604,032	1,655	58
2030	1,057,508	2,897	102
2040	1,510,984	4,140	145

Table 11. CYTP value and YOR value

4.4 The Need for Equipment

To find out the need for equipment, it is necessary to calculate the equipment, Throughput Capacity (Tc), by using the Equation (6). As follows are several variables that used:

b) Working hour (H) : 20 hours

c) Conversion Factor : 1.5

- d) CC speed (B) : 22 box/group/cc
- e) RTG speed : 17 box/group/RTG
- f) HT speed : 10 box/group/HT
- g) *BOR* and Directorate General (70%): UNCTAD standard (50%)

The need for Container Crane (CC), Rubber Tired Gantry Crane (RTG), Head Truck and Chassis (HT) is shown from Table 12 thru Table 14, consecutively.

Table 12. The need for Container Crane (CC)

Year	UNCTAD		Directorate General	
Tear	Tc (TEUs)	CC (unit)	Tc (TEUs)	CC(unit)
2020	120,450	5	168,630	4
2030	120,450	9	168,630	6
2040	120,450	13	168,630	9

Table 13. The need for Rubber Tired Gantry Crane (RTG)

Year	UNCTAD		Directorate General	
	<i>Tc</i> (TEUs)	RTG(unit)	Tc (TEUs)	RTG (unit)
2014	93,075	4	130,305	3
2020	93,075	6	130,305	5
2030	93,075	11	130,305	8
2040	93,075	16	130,305	12

Table 14. The need for Head Truck and Chassis (HT)

Year	UNCTAD		Directorate General	
	Tc(TEUs)	HT(unit)	Tc(TEUs)	HT(unit)
2014	54,750	6	76,650	4
2020	54,750	11	76,650	8
2030	54,750	19	76,650	14
2040	54,750	28	76,650	20

4.5 Port Production Equipment Performance

The utilization of port production equipment is shown in Table 15. To calculate the utilization level of the port production equipment (*Container Crane*, RTG, and *Head Truck*), Equation (13) could be used, with several assumptions as follows,

- a) The total amount of container that carried by container crane, RTG, and head truck, consecutively is 22 boxes/CC/hour, 17 boxes/RTG/hour, and 10 boxes/HT/hour
- b) Working hour per days (St) is 20 hours
- c) Working days available per year (H) 365 days

Table 15.	Projection	of production	equipment

Year	Utilization CC (%)	Utilization RTG (%)	Utilization HT (%)
2014	68.9	53.5	37.89
2020	75.22	81.12	68.95
2030	73.16	77.47	76.24
2040	72.37	76.1	73.92

4.6 Container Ship Performance

Table 16 shows the data on the mean performance of the container ship that conducted loading and unloading in TMNT in 2013, compared with the standard recommended by the Directorate General of Sea Transportation (2011). As for the performance of container ship on the current year has not been analyzed, which needed the field data in the current year.

Table 16. Container ship performances on TMNT

Container Ship	Time	Standard	Dating
Performance	(hour)	(hour)	Rating
Turn Round Time (TRT)	48.37	-	-
Approach Time (AT)	4.58	4	Moderately Good
Waiting Time (WT)	33	2	Not Good
Berthing Time (BT)	24.71	-	-
Idle Time (IT)	1.58	-	-
Effective Time (ET)	16.34	-	-
Not Operation Time (NOT)	6.01	-	-
ET to BT	66%	70%	Moderately Good

4.7 Comparison on Existing Condition with Projection Year

In order to find out the Multi-purpose Terminal of East Nilam, it is necessary to have a comparison of existing conditions with upcoming projection year. It is for the anticipation so that the dock performance stays optimal and able to serve the ship flow that enters. The existing condition that is meant is the last year condition in TMNT, while the projection year is the short-term, medium-term, and long-term projection year, which is 2020, 2030, and 2040. The comparison on existing condition with projection year is shown in Table 17.

4.8 Pier Performance Model

The Scenario A was conducted by adding dock length from 320 meters with 2 moorings, to 860 meters with 6 moorings, and the dock capacity is increased to 600,000 TEUs/year. While the Scenario B was by erasing the Not Operating Time, in order to increase the pier effectiveness; this Not Operating Time will affect the level of pier utilization. The Scenario C was a combination of Scenario A and Scenario B. The Scenario is shown in Table 18.

Table 17. Comparison of existing conditions with projection year

Driefing	Year			
Briefing	Existing	2020	2030	2040
Ship(unit)	638	1,086	1,678	2,270
Container (TEUs)	264,754	604,032	1,057,058	1,510,984
Mooring	2	4	7	9
Lenght(m)	320	508	881	1,254
Capacity (TEUs)	348,634	1,143,230	3,052,848	5,876,743
CY(a)	3.8	2.0	3.5	5.0
BOR(%)	51	77	119	161
YOR(%)	31	58	102	145
CC(unit)	3	5	9	13
RTG(unit)	5	6	11	19
HT(unit)	12	11	19	28
CC(%)	65	75	73	72
RTG(%)	50	81	77	76
HT(%)	37	69	76	74

Table 18. Comparison on performance model

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2017 64.23 - 49.05 49.05 44.99 - 44 2018 68.42 - 52.25 52.25 49.35 - 49	.63 40.63
2018 68.42 - 52.25 52.25 49.35 - 49	
	.99 44.99
2019 72.60 - 55.44 55.44 53.71 - 53	.35 49.35
	.71 53.71
2020 76.79 25.60 58.64 19.55 58.07 27.58 58	.07 27.58
2021 80.97 26.99 61.84 20.61 62.43 29.65 62	.43 29.65
2022 85.16 28.39 65.03 21.68 66.78 31.72 66	.78 31.72
2023 89.35 29.78 68.23 22.74 71.14 33.79 71	.14 33.79
2024 93.53 31.18 71.43 23.81 75.50 35.86 75	.50 35.86
2025 97.72 32.57 74.62 24.87 79.86 37.93 79	.86 37.93
2026 101.90 33.97 77.82 25.94 84.22 40.01 84	.22 40.01
2027 106.09 35.36 81.01 27.00 88.58 42.08 88	.58 42.08
2028 110.27 36.76 84.21 28.07 92.94 44.15 92	.94 44.15
	.30 46.22
2030 118.65 39.55 90.60 30.20 101.66 48.29 101	1.66 48.29
	5.02 50.36
	0.38 52.43
	4.74 54.50
2034 135.39 45.13 103.39 34.46 119.10 56.57 119	9.10 56.57
2035 139.58 46.53 106.59 35.53 123.46 58.64 123	3.46 58.64
	7.81 60.71
	2.17 62.78
	6.53 64.85
	0.89 66.92
	5.25 68.99

5 CONCLUSIONS AND SUGGESTIONS

5.1 Conclusions

The following statements are the conclusions that obtained from this research:

- a) Based on the calculation with *BOR* UNCTAD standard, the total amount of mooring needed is 4 in 2020, 7 moorings in 2030, and 9 moorings in 2040. Whereas according to the Directorate General of Sea Transportation standard, the total amount of mooring needed is 3 in 2020; 5 moorings in 2030, and 7 moorings in 2040. In this case, the writer chose to use the higher amount of mooring, which is by the UNCTAD standard. The need for TMNT pier length in 2020 is about 508 meters; about 881 meters in 2030; and about 1,254 meters in 2040.
- b) The projection on TMNT Berth Occupancy Ratio (*BOR*) in 2020 is 77%, around 118% in 2030, and in 2040 is around 161% with service time 12.39 hours. The UNCTAD standard for 2 moorings is maximum 50%, while the Directorate General of Sea Transportation standard for Nilam pier is maximum 70%. In this case, writer used the UNCTAD standard, which means that the *BOR* value in TMNT does not meet the recommended standard.
- c) The projection on Yard Occupancy Ratio (*YOR*) value in 2020 is 58%, around 102% in 2030, and in 2040 is around 145%. In this case, the writer used the Directorate General of Sea Transportation recommended a standard, which is maximum 70% for Nilam pier.
- d) The need for Containment Yard/CY in 2020 is 2 hectares, around 3.5 hectares in 2030, and in 2040 is around 5 hectares, with 3 container stacks and dwelling time of 5 days. For Yard Throughput (YTP) value is about 2,028 TEUs/m/year.
- e) The projection on the need for Container Crane (CC) on year 2020 is 5 units, 9 units in 2030, and in 2040 around 13 units, with the average of utilization level is 74%, and equipment availability of 95%.
- f) The need for Rubber Tired Gantry (RTG) in 2020 is 6 units, around 11 units in 2030, and around 16 units in 2040; with the average of utilization level is 71%, and equipment availability of 95%. Whereas the needs for Head Truck (HT) and Chassis in 2020 are 11 units, around 19 units in 2030, and around 28 units in 2040, with the average of utilization level, is 69%, and equipment availability of 95%.

g) The average of total time for each ship to Approach Time (AT): 4.58 hours, Waiting Time (WT): 33 hours and Effective Time (ET) to Berthing Time (BT) is 66.15 hours, which is still below the applied standard.

5.2 Suggestions

Several suggestions that could be recommended are as follows:

- a) Construction of adequate pier by revitalizing the present Nilam pier to 860 meters, in order to cope with the increasing flow of ship arrival.
- b) Application of the Scenario C model is expected to increase the operational performance, by decreasing the indicator value of the container and the ship operational service.
- c) Adding production equipment according to the needs and increasing the production equipment speed, so that the Berth Working Time (BWT) is fit with what PPSA assigned.
- d) Regularly managing the maintenance on the production equipment, in order to make the equipment downtime lower and decreasing the idle time, so the services become more efficient.
- e) Enhancement on human resource quality, such as the field operator and administration section, in order to operate the production equipment and work on administration issue maximally.
- f) Applying the Information Technology (IT) system, the green port concept, the Work Health and Environment Safety Management System (*Sistem Manajemen Keselamatan Kesehatan Kerja dan Lingkungan—SMK3L*), also the International Ship Security and Port Facility (ISPS Code), in order to accelerate the operational activity on the field.

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