Questions

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| Perceived Usefulness | PU 1 | During COVID-19 pandemic, using E-wallets is effective. |
| PU 2 | During COVID-19 pandemic, using E-wallets makes payment easier. |
| PU 3 | During COVID-19 pandemic, using E-wallets may increase productivity in my daily life. |
| PU 4 | During COVID-19 pandemic, using E-wallets may improve my performance in completing certain task. |
| PU 5 | During COVID-19 pandemic, E-wallets are beneficial for my jobs. |
| Government Support | GS 1 | During COVID-19 pandemic, the government encourages payment transaction using e-wallets. |
| GS 2 | During COVID-19 pandemic, the government ensures a smooth e-wallets server. |
| GS 3 | During COVID-19 pandemic, the government encourages payment innovation via e-wallets. |
| GS 4 | During COVID-19 pandemic, the government giving incentives for the E-wallet users.  |
| Social Influence | SI 1 | During COVID-19 pandemic, my family member/relatives/friends encourage me to use E-wallet.  |
| SI 2 | During COVID-19 pandemic, my family member/relatives/friends told me the benefits of using E-wallet. |
| SI 3 | During COVID-19 pandemic, I’m influenced by my family member/relatives/friends to use E-wallet. |
| Perceived Risk | PR 1 | I am worried to get infected by coronavirus (COVID-19) when using physical cash. |
| PR 2 | I am not comfortable making payment using physical cash during COVID-19 pandemic. |
| PR 3 | I am afraid to get infected by coronavirus (COVID-19) when using physical cash. |
| PR 4 | I am worried there is a coronavirus droplet in physical cash. |
| E-wallet usage | U 1 | I will use e-wallets for payment transactions during COVID-19 pandemic. |
| U 2 | I prefer using e-wallets for payment transactions during COVID-19 pandemic. |
| U 3 | I will continue to use e-wallets in the future even COVID-19 pandemic is over. |